

REQUIRED NOTICE

UnitedHealthcare Annual Rights and Resource Disclosure Notice

Visit www.myuhc.com/uhcrights to view the Annual Rights and Resource Disclosure Notice.

This document will inform you about:

- ❖ Finding a network physician or hospital
- ❖ Obtaining routine, preventive and specialty care; urgent, ER and hospital care; after-hours, out-of-state/area and behavioral health care
- ❖ Notification requirements and medical services, financial incentives and evaluation of new technology
- ❖ Case and Disease Specific Management
- ❖ Benefit coverage, exclusions, restrictions, and costs of care; Pharmacy procedures and benefits
- ❖ Looking up claims/Obtaining an ID card
- ❖ How to voice a complaint or submit an appeal
- ❖ Quality Improvement program results
- ❖ Your rights and responsibilities as a member
- ❖ Women's Health and Cancer Rights Act/Newborns' and Mothers' Health Protection Act
- ❖ Notice of Privacy Practices
- ❖ Language assistance services

The City's plan also includes behavioral health benefits for the following participants:

- ❖ Active/Retiree/COBRA participants enrolled in the Value, Core or Plus medical plans with the City of Arlington
- ❖ Active employees eligible for the Value, Core or Plus medical plans but choose to waive this coverage through the City
- ❖ COBRA participants enrolled in EAP – Employee Assistance Program

Additional information about United Behavioral Health is available at www.liveandworkwell.com/WellnessMatters. To request a paper copy, call the toll-free member phone number on your ID card.

Log in to www.myuhc.com/uhcrights to view the Annual Rights & Resource Disclosure. If you do not have internet access, contact Workforce Services 817-459-6869, to request a paper copy be mailed to your home address.